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June 28, 2012

■
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VIA ECFS, ELECTRONIC MAIL, AND FEDERAL EXPRESS

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Ms. Karen Majcher
Vice President of the High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Mr. Reece McAlister
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334

RE: §54.313 - Annual Reporting Requirements for High-cost Recipients
Public Service Telephone Company, Post Office Box 397, Reynolds, GA, 31076

Dear Ms. Dortch, Ms. Majcher, and Mr. McAlister:

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Commission's Rules,
enclosed herewith is the high-cost recipient annual report for 2012 of Public Service Telephone
Company. A copy of this report was also filed with the Universal Service Administrative
Company via e-mail to hccerts@usac.org, and with the Georgia Public Service Commission via

Federal Express.

If you have any questions regarding this filing, please do not hesitate to contact the undersigned.

Sincerely,

s/ Mary J. Sisak

Mary J. Sisak

Annual 47 CFR 54.313 High-Cost Recipient Report and Certification

Reporting Year: 2012

Date of Filing: July 2, 2012

Company: Public Service Telephone Company

1. Outage Information.

The Company is a state-designated ETC and it was required to report on outages in 2011 to the state commission, but not in the format required by the FCC's rule. Accordingly, the Company is filing a copy of the outage report filed with the state commission, attached hereto.

2. Unfulfilled Service Requests.

The Company is a state-designated ETC and this information was not required to be collected during 2011 by the state commission having jurisdiction over the Company. Therefore, it is exempted from inclusion in this report. *See, In the Matter of Connect America Fund, et al.*, WC Docket No. 10-90 et al., 27 FCC Rcd 606, 608 (2011), at paragraph 10.

3. Complaints per 1,000 Connections.

The Company is a state-designated ETC and this information was not required to be collected during 2011 by the state commission having jurisdiction over the Company. Therefore, it is exempted from inclusion in this report. *See, In the Matter of Connect America Fund, et al.*, WC Docket No. 10-90 et al., 27 FCC Rcd 606, 608 (2011), at paragraph 10.

4. Additional Voice Data.

The Company provides the following additional voice data on rates effective June 1, 2012 that fall below the effective Local Urban Rate Floor:

None

5. Certification Pursuant to 54.313(a)(5).

The Company certifies that it is in compliance with applicable service quality standards and consumer protection rules.

6. Certification Pursuant to 54.313(a)(6).

The Company certifies that it is able to function in emergency situations as set forth in §54.202(a)(2) of the Commission's Rules; specifically, that it has a reasonable amount of back-up power to ensure functionality without an external power source, that it is able to reroute traffic around damaged facilities, and that it is capable of managing traffic spikes resulting from emergency situations.

Signed: 

James L. Bond

Title:

President

Date:

June 22, 2012

SUMMARY OF TROUBLE REPORTS										SYSTEM PERIOD		GEORGIA 510 April 2011					
EXCHANGE	GAIN/ LOSS	ACCESS LINES IN SERVICE	PLANT GROUPS AND CODES													TOTAL TROUBLE REPORTS	TOTAL REPORT INDEX*
			POLE LINE	CABLE- AERIAL	CABLE- BURIED	WIRE- AERIAL	DIAL C.O.E.	CARRIER PLANT		STA. EQUIP.	STA. CONN.	MISC. PLANT	TOTAL TROUBLE CLEARED	TOTAL CLEARE D INDEX*	OTHER REPORTS		
			CODE 1	CODE 2	CODE 3	CODE 4	CODE 5	NO	CODE 6	CODE 7	CODE 8	CODE 9			CODE 0		
Butler	21	1,939	0	2	12	0	8	0	1	0	0	0	23	1.19	4	27	1.39
Culloden	(2)	158	0	0	2	0	0	0	0	0	0	0	2	1.27	0	2	1.27
Lizella	(13)	1,920	0	10	11	5	9	0	0	0	0	0	35	1.82	3	38	1.98
Reynolds	(1)	1,060	0	9	5	4	0	0	0	0	0	0	18	1.70	1	19	1.79
Roberta	1	2,518	0	3	21	0	11	0	0	0	0	0	35	1.39	1	36	1.43
Geneva	-	659	0	0	2	0	1	0	0	0	0	0	3	0.46	0	3	0.46
Talbotton	3	770	0	2	2	0	12	0	0	0	0	1	17	2.21	3	20	2.60
SYSTEM TOTALS	9	9,024	0	26	55	9	41		1	0	0	1	133		12	145	
%			0.00%	17.93%	37.93%	6.21%	28.28%		0.69%	0.00%	0.00%	0.69%	91.72%		8.28%	100%	
INDEX			0.00%	0.29%	0.61%	0.10%	0.45%		0.01%	0.00%	0.00%	0.01%		1.47	0.13		1.61
* PER 100 STATIONS PER MONTH. Formula: Index = $\frac{\text{Total Troubles} \times 100}{\text{Stations} \times \text{Months}}$																	

SUMMARY OF TROUBLE REPORTS										SYSTEM		GEORGIA 510					
										PERIOD		May 2011					
EXCHANGE	GAIN/ LOSS	ACCESS LINES IN SERVICE	PLANT GROUPS AND CODES													TOTAL TROUBLE REPORTS	TOTAL REPORT INDEX*
			POLE LINE CODE 1	CABLE- AERIAL CODE 2	CABLE- BURIED CODE 3	WIRE- AERIAL CODE 4	DIAL C.O.E. CODE 5	CARRIER PLANT NO	CODE 6	STA. EQUIP. CODE 7	STA. CONN. CODE 8	MISC. PLANT CODE 9	TOTAL TROUBLE CLEARED	TOTAL CARE D INDEX*	OTHER REPORTS CODE 0		
Butler	(17)	1,922	0	1	4	0	11	0	0	0	0	0	16	0.83	2	18	0.94
Culloden	-	158	0	0	0	0	2	0	0	0	0	0	2	1.27	0	2	1.27
Lizella	(13)	1,907	0	4	8	0	0	0	0	0	0	0	12	0.63	0	12	0.63
Reynolds	(5)	1,055	0	0	5	0	1	0	0	0	0	0	6	0.57	0	6	0.57
Roberta	(14)	2,504	0	4	7	0	0	0	0	0	0	0	11	0.44	1	12	0.48
Geneva	(2)	657	0	0	0	0	0	0	0	0	0	0	0	0.00	1	1	0.15
Talbotton	(3)	767	0	1	4	0	5	0	0	0	0	0	10	1.30	3	13	1.69
SYSTEM TOTALS	(54)	8,970	0	10	28	0	19		0	0	0	0	57		7	64	
%			0.00%	15.63%	43.75%	0.00%	29.69%		0.00%	0.00%	0.00%	0.00%	89.06%		10.94%	100%	
INDEX			0.00%	0.11%	0.31%	0.00%	0.21%		0.00%	0.00%	0.00%	0.00%		0.64	0.08		0.71
* PER 100 STATIONS PER MONTH.			Formula: Index = $\frac{\text{Total Troubles X 100}}{\text{Stations X Months}}$														

SUMMARY OF TROUBLE REPORTS										SYSTEM		GEORGIA 510					
										PERIOD		October 2011					
EXCHANGE	GAIN/ LOSS	ACCESS LINES IN SERVICE	PLANT GROUPS AND CODES													TOTAL TROUBLE REPORTS	TOTAL REPORT INDEX*
			POLE LINE	CABLE- AERIAL	CABLE- BURIED	WIRE- AERIAL	DIAL C.O.E.	CARRIER PLANT		STA. EQUIP.	STA. CONN.	MISC. PLANT	TOTAL TROUBLE	TOTAL CLEARED	OTHER REPORTS		
			CODE 1	CODE 2	CODE 3	CODE 4	CODE 5	NO	CODE 6	CODE 7	CODE 8	CODE 9	CLEARED	INDEX*	CODE 0		
Butler	(6)	1,853	0	6	5	0	1		0	0	0	0	12	0.65	3	15	0.81
Culloden	(1)	155	0	1	4	0	1		0	0	0	0	6	3.87	0	6	3.87
Lizella	(19)	1,835	0	13	8	0	7		0	0	0	0	28	1.53	2	30	1.63
Reynolds	(23)	1,026	0	2	2	0	1		0	0	0	0	5	0.49	1	6	0.58
Roberta	(9)	2,443	0	6	10	0	5		0	0	0	0	21	0.86	7	28	1.15
Geneva	(9)	626	0	0	4	0	1		0	0	0	0	5	0.80	2	7	1.12
Talbotton	(3)	742	0	3	2	0	5		0	0	0	0	10	1.35	1	11	1.48
SYSTEM TOTALS	(70)	8,680	0	31	35	0	21		0	0	0	0	87		16	103	
%			0.00%	30.10%	33.98%	0.00%	20.39%		0.00%	0.00%	0.00%	0.00%	84.47%		15.53%	100%	
INDEX			0.00%	0.36%	0.40%	0.00%	0.24%		0.00%	0.00%	0.00%	0.00%		1.00	0.18		1.19
* PER 100 STATIONS PER MONTH.																	
Formula: Index = $\frac{\text{Total Troubles} \times 100}{\text{Stations} \times \text{Months}}$																	

SUMMARY OF TROUBLE REPORTS										SYSTEM		GEORGIA 510						
										PERIOD		November 2011						
EXCHANGE	GAIN/ LOSS	ACCESS LINES IN SERVICE	PLANT GROUPS AND CODES													TOTAL TROUBLE REPORTS	TOTAL REPORT INDEX*	
			POLE LINE	CABLE- AERIAL	CABLE- BURIED	WIRE- AERIAL	DIAL C.O.E.	CARRIER PLANT	STA. EQUIP.	STA. CONN.	MISC. PLANT	TOTAL TROUBLE CLEARED	TOTAL CLEARED INDEX*	OTHER REPORTS				
			CODE 1	CODE 2	CODE 3	CODE 4	CODE 5	NO	CODE 6	CODE 7	CODE 8	CODE 9			CODE 0			
Butler	(20)	1,833	1	3	6	0	6		0	0	0	1	17	0.93	1	18	0.98	
Culloden	(1)	154	0	3	2	0	0		0	0	0	0	5	3.25	0	5	3.25	
Lizella	(12)	1,823	0	6	12	0	1		0	0	0	0	19	1.04	1	20	1.10	
Reynolds	(14)	1,012	0	2	4	0	2		0	0	0	0	8	0.79	1	9	0.89	
Roberta	(10)	2,433	0	3	9	0	3		0	0	0	0	15	0.62	1	16	0.66	
Geneva	(10)	616	0	1	2	0	0		0	0	0	0	3	0.49	0	3	0.49	
Talbotton	(9)	733	0	0	3	0	0		0	0	0	0	3	0.41	0	3	0.41	
SYSTEM TOTALS	(76)	8,604	1	18	38	0	12		0	0	0	1	70		4	74		
%			1.35%	24.32%	51.35%	0.00%	16.22%		0.00%	0.00%	0.00%	1.35%	94.59%		5.41%	100%		
INDEX			0.01%	0.21%	0.44%	0.00%	0.14%		0.00%	0.00%	0.00%	0.01%		0.81	0.05		0.86	
* PER 100 STATIONS PER MONTH.			Formula: Index = $\frac{\text{Total Troubles X 100}}{\text{Stations X Months}}$															

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **BUTLER** **478-862**

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	1,915	0	0.00%	20	1.04%	4.00%
FEBRUARY	1,904	0	0.00%	11	0.58%	4.00%
MARCH	1,918	0	0.00%	29	1.51%	4.00%
APRIL	1,939	0	0.00%	27	1.39%	4.00%
MAY	1,922	0	0.00%	18	0.94%	4.00%
JUNE	1,893	0	0.00%	53	2.80%	4.00%
JULY	1,878	0	0.00%	26	1.38%	4.00%
AUGUST	1,867	0	0.00%	33	1.77%	4.00%
SEPTEMBER	1,859	0	0.00%	23	1.24%	4.00%
OCTOBER	1,853	0	0.00%	15	0.81%	4.00%
NOVEMBER	1,833	0	0.00%	18	0.98%	4.00%
DECEMBER	1,828	0	0.00%	17	0.93%	4.00%
				AVERAGE IDX	1.28%	4.00%

COMMENTS:

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **CULLODEN** **478-885**

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	161	0	0.00%	2	1.24%	4.00%
FEBRUARY	159	0	0.00%	3	1.89%	4.00%
MARCH	160	0	0.00%	1	0.63%	4.00%
APRIL	158	0	0.00%	2	1.27%	4.00%
MAY	158	0	0.00%	2	1.27%	4.00%
JUNE	160	0	0.00%	2	1.25%	4.00%
JULY	159	0	0.00%	4	2.52%	4.00%
AUGUST	155	0	0.00%	1	0.65%	4.00%
SEPTEMBER	156	0	0.00%	2	1.28%	4.00%
OCTOBER	155	0	0.00%	6	3.87%	4.00%
NOVEMBER	154	0	0.00%	5	3.25%	4.00%
DECEMBER	152	0	0.00%	0	0.00%	4.00%
				AVERAGE IDX	1.59%	4.00%

COMMENTS:

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **LIZELLA** **478-935**

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	1,962	0	0.00%	10	0.51%	4.00%
FEBRUARY	1,942	0	0.00%	13	0.67%	4.00%
MARCH	1,933	0	0.00%	23	1.19%	4.00%
APRIL	1,920	0	0.00%	38	1.98%	4.00%
MAY	1,907	0	0.00%	12	0.63%	4.00%
JUNE	1,899	0	0.00%	66	3.48%	4.00%
JULY	1,881	0	0.00%	29	1.54%	4.00%
AUGUST	1,870	0	0.00%	26	1.39%	4.00%
SEPTEMBER	1,854	0	0.00%	30	1.62%	4.00%
OCTOBER	1,835	0	0.00%	30	1.63%	4.00%
NOVEMBER	1,823	0	0.00%	20	1.10%	4.00%
DECEMBER	1,811	0	0.00%	16	0.88%	4.00%
				AVERAGE IDX	1.38%	4.00%

COMMENTS:

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **REYNOLDS** **478-847**

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	1,071	0	0.00%	7	0.65%	4.00%
FEBRUARY	1,062	0	0.00%	7	0.66%	4.00%
MARCH	1,061	0	0.00%	15	1.41%	4.00%
APRIL	1,060	0	0.00%	19	1.79%	4.00%
MAY	1,055	0	0.00%	6	0.57%	4.00%
JUNE	1,057	0	0.00%	14	1.32%	4.00%
JULY	1,055	0	0.00%	15	1.42%	4.00%
AUGUST	1,049	0	0.00%	18	1.72%	4.00%
SEPTEMBER	1,049	0	0.00%	8	0.76%	4.00%
OCTOBER	1,026	0	0.00%	6	0.58%	4.00%
NOVEMBER	1,012	0	0.00%	9	0.89%	4.00%
DECEMBER	1,003	0	0.00%	6	0.60%	4.00%
				AVERAGE IDX	1.03%	4.00%
COMMENTS:						

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **ROBERTA** **478-836**

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	2,514	0	0.00%	14	0.56%	4.00%
FEBRUARY	2,515	0	0.00%	14	0.56%	4.00%
MARCH	2,517	0	0.00%	26	1.03%	4.00%
APRIL	2,518	0	0.00%	36	1.43%	4.00%
MAY	2,504	0	0.00%	12	0.48%	4.00%
JUNE	2,494	0	0.00%	57	2.29%	4.00%
JULY	2,484	0	0.00%	55	2.21%	4.00%
AUGUST	2,472	0	0.00%	22	0.89%	4.00%
SEPTEMBER	2,452	0	0.00%	11	0.45%	4.00%
OCTOBER	2,443	0	0.00%	28	1.15%	4.00%
NOVEMBER	2,433	0	0.00%	16	0.66%	4.00%
DECEMBER	2,426	0	0.00%	20	0.82%	4.00%
				AVERAGE IDX	1.04%	4.00%

COMMENTS:

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: GENEVA 706-269

	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	658	0	0.00%	10	1.52%	4.00%
FEBRUARY	661	0	0.00%	4	0.61%	4.00%
MARCH	659	0	0.00%	10	1.52%	4.00%
APRIL	659	0	0.00%	3	0.46%	4.00%
MAY	657	0	0.00%	1	0.15%	4.00%
JUNE	651	0	0.00%	16	2.46%	4.00%
JULY	644	0	0.00%	24	3.73%	4.00%
AUGUST	634	0	0.00%	11	1.74%	4.00%
SEPTEMBER	635	0	0.00%	5	0.79%	4.00%
OCTOBER	626	0	0.00%	7	1.12%	4.00%
NOVEMBER	616	0	0.00%	3	0.49%	4.00%
DECEMBER	614	0	0.00%	4	0.65%	4.00%
				AVERAGE IDX	1.27%	4.00%
COMMENTS:						

**PUBLIC SERVICE TELEPHONE COMPANY
TROUBLE REPORTS
CALENDAR YEAR 2011**

EXCHANGE: **TALBOTTON** **706-665**

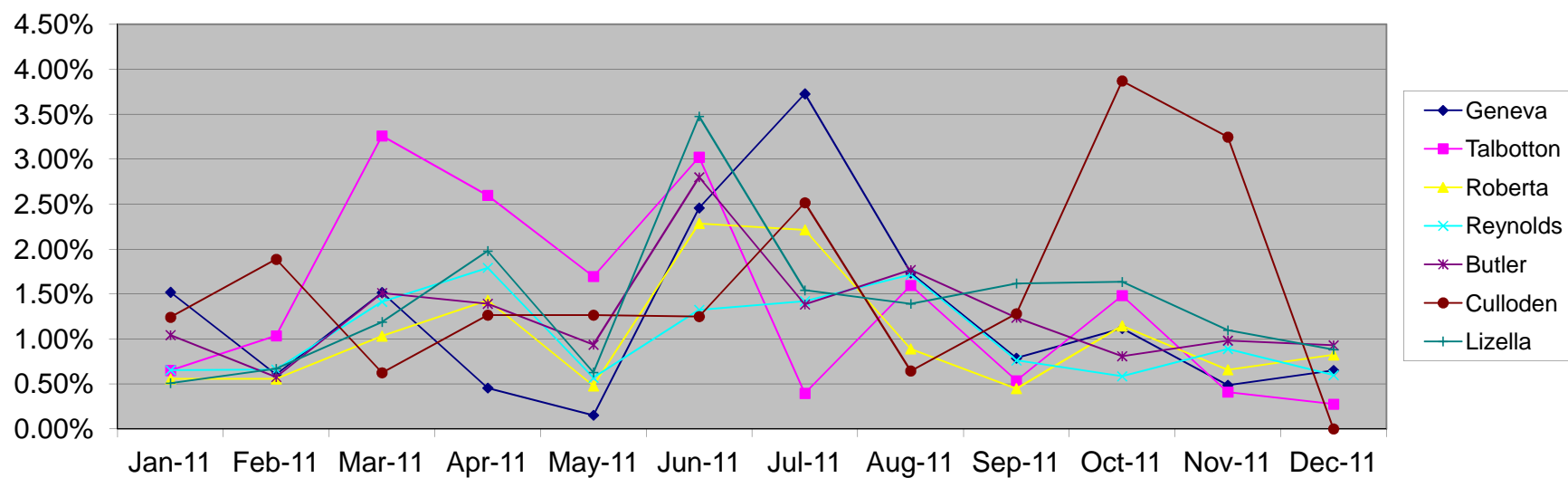
	TOTAL	TOTAL	PERCENT	TROUBLE	TROUBLE	COMMISSION
MONTH	ACCESS LINES	PARTY LINES	PARTY LINES	REPORTS	INDEX	STANDARD
JANUARY	769	0	0.00%	5	0.65%	4.00%
FEBRUARY	772	0	0.00%	8	1.04%	4.00%
MARCH	767	0	0.00%	25	3.26%	4.00%
APRIL	770	0	0.00%	20	2.60%	4.00%
MAY	767	0	0.00%	13	1.69%	4.00%
JUNE	761	0	0.00%	23	3.02%	4.00%
JULY	759	0	0.00%	3	0.40%	4.00%
AUGUST	752	0	0.00%	12	1.60%	4.00%
SEPTEMBER	745	0	0.00%	4	0.54%	4.00%
OCTOBER	742	0	0.00%	11	1.48%	4.00%
NOVEMBER	733	0	0.00%	3	0.41%	4.00%
DECEMBER	726	0	0.00%	2	0.28%	4.00%
				AVERAGE IDX	1.41%	4.00%

COMMENTS:

Public Service Telephone Company
Summary of Troubles - 2011
Trouble Percentage

	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Geneva	1.52%	0.61%	1.52%	0.46%	0.15%	2.46%	3.73%	1.74%	0.79%	1.12%	0.49%	0.65%
Talbotton	0.65%	1.04%	3.26%	2.60%	1.69%	3.02%	0.40%	1.60%	0.54%	1.48%	0.41%	0.28%
Roberta	0.56%	0.56%	1.03%	1.43%	0.48%	2.29%	2.21%	0.89%	0.45%	1.15%	0.66%	0.82%
Reynolds	0.65%	0.66%	1.41%	1.79%	0.57%	1.32%	1.42%	1.72%	0.76%	0.58%	0.89%	0.60%
Butler	1.04%	0.58%	1.51%	1.39%	0.94%	2.80%	1.38%	1.77%	1.24%	0.81%	0.98%	0.93%
Culloden	1.24%	1.89%	0.63%	1.27%	1.27%	1.25%	2.52%	0.65%	1.28%	3.87%	3.25%	0.00%
Lizella	0.51%	0.67%	1.19%	1.98%	0.63%	3.48%	1.54%	1.39%	1.62%	1.63%	1.10%	0.88%

Public Service Telephone Company
Trouble Index



Public Service Telephone Company
Summary of Troubles - 2011
Trouble Count

	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Geneva	10	4	10	3	1	16	24	11	5	7	3	4
Talbotton	5	8	25	20	13	23	3	12	4	11	3	2
Roberta	14	14	26	36	12	57	55	22	11	28	16	20
Reynolds	7	7	15	19	6	14	15	18	8	6	9	6
Butler	20	11	29	27	18	53	26	33	23	15	18	17
Culloden	2	3	1	2	2	2	4	1	2	6	5	-
Lizella	10	13	23	38	12	66	29	26	30	30	20	16

Public Service Telephone Company
Trouble Index

